

Rules of Camping Saint-Remacle

1. Introduction:

These regulations apply to everyone who enters the campsite. Serious violations will result in immediate deportation of the offender, without any form of compensation. The management shall take all necessary measures to maintain order and comply with these regulations. It is solely responsible for the general safety of the campsite and may delegate all or part of its powers in this area to a camp supervisor or supervisor.

2. Serious offences:

- Refusal to follow the administrator's instructions.
- Behaviour that disrupts coexistence.
- Possession and use of drugs.
- Theft, vandalism or damage to property of the manager or third parties, as well as caused by children, visitors or pets of campers.
- Upon arrival, registration is required for all campsite guests.
- Failure to comply with internal rules.

3. Opening hours and registration of the campsite:

Campers must always register at the reception during opening hours, with or without reservation. Here they are notified of the house rules and they are expected to know and apply them on their own initiative.

The campsite and its facilities are open from Easter to 2 November. Water facilities may be closed depending on weather conditions (from November 1st to Easter).

4. Code of conduct:

- Silence between 10:00 p.m. and 8:00 a.m.
- No noise pollution, even during the day. Respect the sleep of others and avoid disturbing fellow campers.
- Dogs must be kept on a leash and wear a muzzle if necessary. The owner is fully responsible for his dog's behavior.
- All trade is prohibited on the campsite.
- Drones and electric scooters are not allowed on the campsite.
- Smoking is prohibited in and around sanitary blocks and playgrounds.
- Waste brought along must be disposed of in the appropriate bins.
- The site must be respected and kept as clean as possible.
- Children must respect the facilities, internal rules and fellow campers, with parents responsible for their supervision.

5. Traffic at the Campsite:

The barrier is open from 8:00 a.m. to 11:00 p.m.; Entering and exiting outside these times is strictly prohibited. The speed limit on the campsite is 10 km/h, also for bicycles, electric scooters are prohibited. The campsite is traffic-calmed and campers are only allowed to drive to the pitch on arrival and departure. Guests with an annual pitch are allowed to enter the site with one car, which must be parked in their own space without disturbing others. The use of the car should be kept to a minimum, so not to go to visitors, drive to the cafeteria or throw away rubbish. Visitors are not allowed to enter by car.

6. The pitch:

- Tents, caravans, etc. must be placed exactly where indicated by the person in charge on arrival. The distances to the Semois and between caravans, tents, etc. must be respected as indicated in our camping guide.
- Digging or manipulating the soil is prohibited. Tent pegs should not be more than 30 cm deep.

7. Sanitair in Showers:

- Respect the cleanliness of each sanitary facility.
- Pets are not allowed in the sanitary blocks.
- Sanitary facilities are not a place to play or gather. Children under the age of 6 must be accompanied by an adult.
- Spending the night and playing in the sanitary facilities is prohibited. They are intended for their usual purposes only.
- Smoking, cleaning fish or emptying frying oil is prohibited.
- Emptying chemical toilets should only be done by adults in the designated area.

8. campfire and BBQ:

- Fires with wood are only allowed in specific places along the Semois, in available fire pits. The wood should be dry and should not be larger than the fire pit, the flames should remain modest.
- Barbecues are allowed on the sites, but without flames, as fires between tents and caravans are prohibited.

9. Waste bins:

The waste disposal unit is located in the parking lot of the campsite. Sort as indicated:

- PMD
- Flat folded cardboard!
- Glass
- Household waste, only in special white bags for the campsite.
- A bag of rubbish may not be disposed of in the rubbish bins or other small waste bins on the campsite, only in the containers in the car park
- Illegal dumping of large waste (tents, chairs, BBQs, ect...) or exceeding the garbage bags is strictly prohibited. Campers must bring this to the container park themselves.

10. Children:

- Children are the full responsibility of their parents.
- Prohibited: drones, campfires outside the designated pitches, fireworks, swimming pools, electric scooters, bicycle races (due to the incoming and outgoing traffic on the campsite), throwing stones or sand.
- It is absolutely forbidden to play around or between sanitary facilities, caravans and cars.
- The playground is reserved for young children. Teenagers and adults must respect this space. We are not responsible for accidents in the playground. Parents are strongly advised to keep an eye on their children to avoid careless behavior or accidents.

11. Damage:

- The camper is civilly liable for all damage and accidents caused by themselves, their families, visitors or children in care.
- In the event of damage due to the negligence of the camper, the costs of repair must be borne and a fine of at least 100 euros will be given.
- Any damage to the facilities of the campsite must be reported immediately to the manager and dealt with immediately by the person in charge.

12. Gas:

- A maximum of two gas cylinders are allowed per pitch, attached under a canopy. Gas lines must be up-to-date (date visible on the pipe).
- Failure to comply with the rules regarding gas cylinders, gas pipelines or similar violations will result in a complete ban on the use of gas.

13. Electricity:

- Electricity consumption is paid by the consumer according to the rates indicated at the reception. The meters are individual.
- The camper must provide the meter reading on arrival and before departure.
- Access to electrical boxes is prohibited.
- The correct connection cable (3x2.5) must be provided by the camper.
- The camper who has made the reservation is responsible for consumption and payment.

14. Water:

The water is drinkable and free, but wastage or filling swimming pools is prohibited. Report any leaks or misuse.

15. Safety Instructions:

Campers must comply with the emergency procedures and instructions of the fire brigade that are clearly visible on the campsite (emergency numbers, evacuation plan, alarm, fire extinguishers, etc.).

- A) Parking on the road is prohibited.
- B) Traditional barbecues are allowed, provided there is 2 meters of free space from flammable elements.
- C) The use of firelighters is prohibited.
- D) In the event of evacuation, campers must remain calm, turn off energy supplies, alert emergency services, try to extinguish the fire and leave the campsite according to the indicated evacuation plan communicated and displayed in the cafeteria.
- E) Gas appliances must not be left unattended.
- F) Gas appliances must be installed in accordance with the rules of the art.
- G) A maximum of 2 gas cylinders per area, storage of several full or empty bottles is strictly prohibited.

- H) The length of the hose connecting the bottles to the appliances shall not exceed 2 metres.
- I) Replace the hoses before the expiration date.
- J) Use hose clamps at both ends of the hose.
- K) Place the gas cylinders in an upright position and protect them from the sun.
- L) Do not smoke while handling the bottles.
- M) Provide a suitable drainage channel.
- N) Ensure proper ventilation in rooms when using solid or liquid fuels.
- O) Clean the kitchen hoods regularly.
- P) Possibly have a fire blanket and/or fire extinguisher.

16. Conclusion:

These regulations may be revised by the management without prior notice; Any changes will be reflected at the reception desk and will be deemed to be known within 30 days of publication. Every camper, whether permanent or temporary, is expected to be familiar with these regulations, including the payment conditions, and to accept the rules. It is displayed in 4 languages at the reception and is available upon request. We thank you for your understanding.

17. Disputes:

In the event of a dispute, only the courts of Florenville and Neufchâteau have jurisdiction.